



arago

THE SUM OF EXPERIENCE

HIRO for Security and Compliance Automation

Reduce manual effort in security incident and event management. Optimize cost efficiency, reduce the risk of human error to a minimum through AI based automation.

HIRO AI Platform autonomously runs daily processes in IT security operations, specifically managing security events and incidents.

Security breaches require immediate action, regardless of the time of the day. In most cases, expert knowledge is required. HIRO incorporates the knowledge of the customer's security operations team and can apply it 24/7 with a much shorter remediation time in comparison to humans.

This solution can be combined with a usage of HIRO for the automation of firewall and server operation.

Mitigate Security Risks and Increase Process Efficiency

- Consistent high quality of execution in a minimal timeframe, with no human failure and delays
- 23X faster execution of IT tasks
- 99% precision
- Intelligent enforcement of security policies in all connected environments
- Manage security events in near time, even when there is a lot of them
- Mitigate risk of massive attacks

Reduce Cost

- 80%+ automation rate
- 50% reduction of maintenance and support resources
- New security threats which are identified in one environment can automatically be remediated in all connected environments by reusing applicable knowledge

Become Change-Tolerant

- HIRO self-adapts to ongoing changes in the IT landscape

Get In-Year ROI

- Simple integration and implementation and quick ramp-up

Retain the Knowledge

- HIRO ensures knowledge retention and scales up to mitigate the risks of knowledge drain associated with personnel changes
- Multiply the knowledge of security experts for individual technologies
- Make the knowledge of security experts available 24/7 – even when they are not available in person

SOLUTION

Service Request Management - Proactive authentication, validation and execution of user service requests such as:

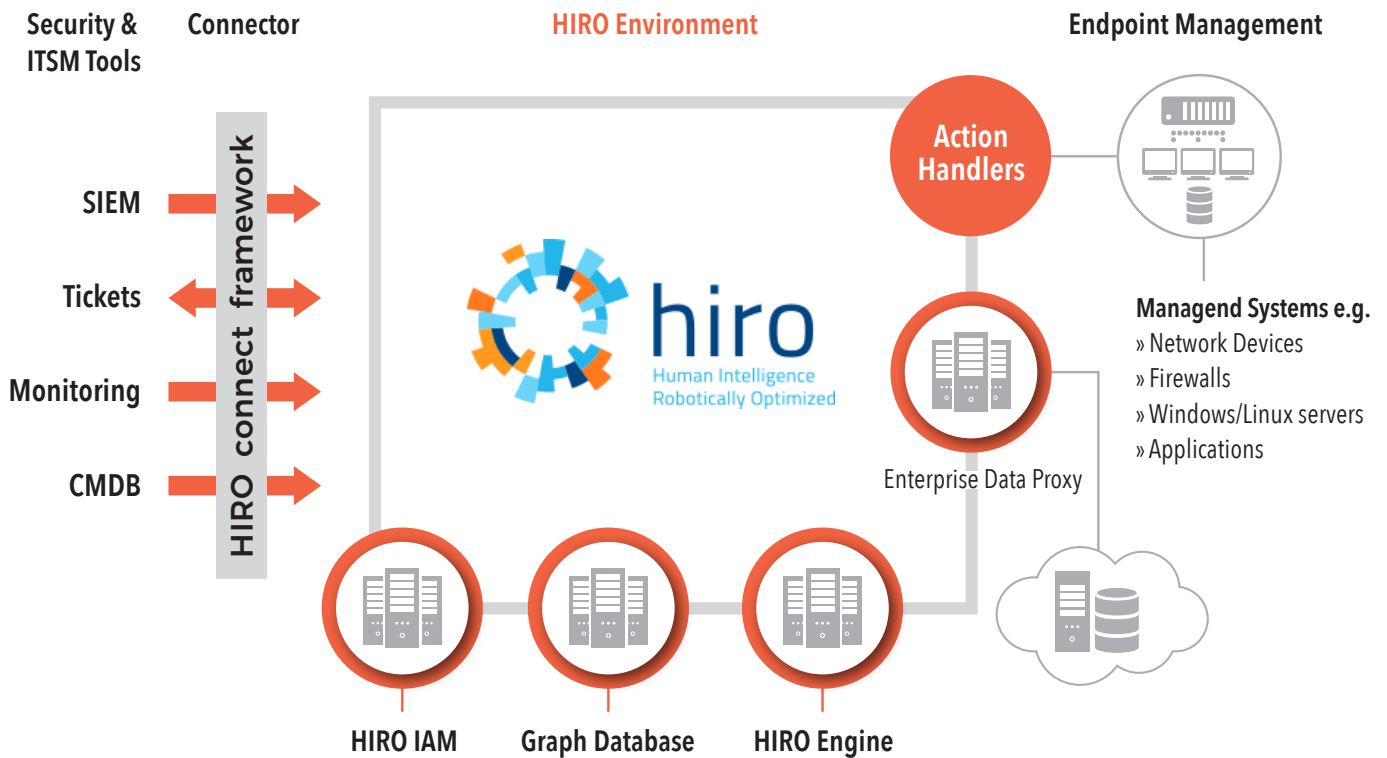
- Security Incident & Event Management
- Management of security alerts, firewall logfile messages, intrusion detection systems notifications, and network devices and servers notification
- Automatic remediation of security issues in near time
- Security policy enforcement
- Security audit trail and root cause analysis

Features:

Seamless integration with existing ticketing systems and ITSM platforms

HIRO Portal – statistics, KPI monitoring, and analytics

HIRO: HLD DIAGRAM FOR SECURITY AUTOMATION



ABOUT HIRO

HIRO is a complete general AI platform for the enterprise. It is based on machine reasoning optimized by machine learning. HIRO is designed to solve ambiguous and complex tasks with minimal training, time, and small data sets. Our customers deploy HIRO with the goal to optimize and autonomously run their business and IT operations.

"These new technologies have taken automation to the next level, and integrating HIRO into our digital ecosystem is a game changer for CompuCom and for our clients."
CompuCom

