

PRESS RELEASE

Arago Announces HIRO™ Release for SAP®

- As of today, Arago's first release of HIRO™ for SAP® Operations is generally available.
- With HIRO™ for SAP® Operations, our customers can now expand their digital workforce to manage their SAP® environments and free up experts from maintenance tasks to focus on business transformation. HIRO™ provides AI-based automation by applying our unique semantic reasoning approach with proven high automation rates and traceable decisions and actions.
- By using the established SAP transport processes, the rapid deployment approach of HIRO™ for SAP® Operations shows stable automation results in less than 4 weeks.

Frankfurt, September 11th, 2018 – HIRO™ for SAP® Operations Release 1.1 is generally available. In April 2018, [Arago](#), a pioneer in artificial intelligence (AI) and leader in intelligent automation entered the world of specialized solutions by creating Arago da Vinci as a subsidiary company focusing exclusively on SAP® automation.

Arago da Vinci has developed a solution to connect HIRO™ to SAP® environments of any size and complexity. HIRO™ for SAP® Operations adds standard plug-and-play connectivity to SAP® Solution Manager 7.2 and also includes many predefined reusable scenarios to autonomously operate SAP® environments to the Arago HIRO™ platform. Arago da Vinci gives our customers in year ROI by automating operations of their SAP® environments. Based on a unique hybrid algorithm using Machine Reasoning as well as Machine Learning all operational tasks can be processed as if a human expert would take care of the many variations of operational situations. This enables our customers to “outsource” 1st and 2nd level support as well as business process management tasks to the machine and free up experts from routine support and operations tasks while retaining their knowledge in a human readable format.

Key objectives for the HIRO development team were rapid and easy deployment as well as reusable knowledge to minimize time to value. “With HIRO™ for SAP® Operations, we give our customers the first readymade solution to operate the platform many businesses have come to rely on and free up their experts to help them thrive in the digital world” says Arago's founder and CEO Chris Boos. Arago da Vinci will continuously expand the predefined knowledge base according to customers' priorities and also add support for SAP® Landscape Manager to better support service providers.



About Arago

Arago is a leading artificial intelligence company that helps businesses automate their processes through intelligent automation. Its AI platform HIRO™ uses reasoning and a knowledge-based problem-solving engine to deliver cutting-edge enterprise automation solutions to clients worldwide. Founded by renowned computer scientist Chris Boos, based in Frankfurt (GER), New York City (USA), Redwood City (USA), Exeter (UK) and Bangalore (INDIA), Arago is powering decision making for [industry leading companies](#). Since 2014, leading global investment firm [KKR](#) has supported Arago's international expansion. To learn more about HIRO™ and intelligent automation solutions for enterprises visit <http://www.arago.co>.

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